



JIRA – NetSuite SmartConnector

Gain 360° view of issues and projects with prebuilt JIRA – NetSuite integration



Issue Management

Keep JIRA and NetSuite Issues synchronized, including related comments and details



Case Management

Keep JIRA Issues and NetSuite Cases synchronized, including related comments and details



Project Management

Synchronize Projects, Tasks, and Issues between JIRA and NetSuite



Time Tracking

Associate JIRA time tracking information to an Issue, Case, Task, or Employee in NetSuite



Customers

Automatically synchronize Customers whenever changes are made within NetSuite or JIRA



Employees to Agents

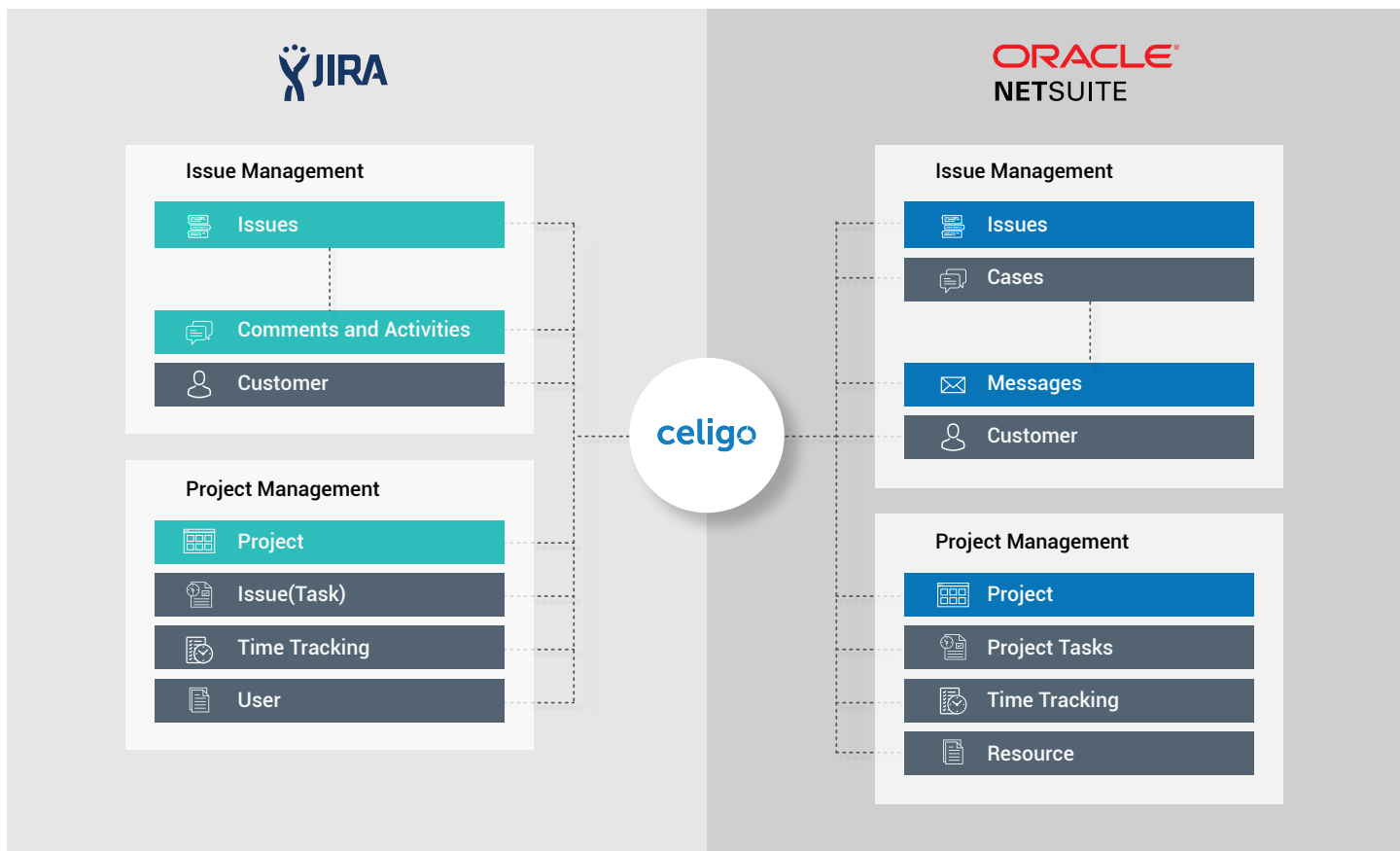
Automatically synchronize NetSuite Employees as JIRA Users

Key Benefits

- ✓ **Enhance team collaboration** with unified view of product conversations, tasks, cases, issues, and projects
- ✓ **Automate setup** by synchronizing Customers and Employees in NetSuite and JIRA
- ✓ **Achieve fast time-to-value** with prebuilt, out-of-the-box integration that does not require IT support
- ✓ **Minimize ongoing costs** with continuous upgrades, maintenance, and support provided by the experts at Celigo

Prebuilt, full-featured integration for JIRA and NetSuite

Integrate JIRA with NetSuite to synchronize in real time project conversations, tasks, support cases, issues, and projects for enhanced team collaboration leading to better customer support. Celigo's JIRA – NetSuite SmartConnector is a prebuilt integration that can be easily configured and deployed without additional development or IT support.



Pricing

	Standard \$200/month*	Premium \$300/month*
Prebuilt Integration Flows		
JIRA ↔ NetSuite: Issue/Issue, Issue/Case (comment, detail)	✓	✓
JIRA ↔ NetSuite: Customer	✓	✓
NetSuite ↔ JIRA: Project, Employee/User		✓
JIRA ↔ NetSuite: Project Task		✓
JIRA → NetSuite: Time Tracking		✓

*(billed annually)